

Practice Responsibilities

- To treat every patient with respect, professional behaviour and maintain their confidentiality.
- Respect diversity and promote equality and equity in care.
- Respect your right to information about your own health.
- Provide appointments to meet your health needs and to give information on health promotion and disease prevention.
- Provide patients with prescriptions to support their health in accordance with practice policy
- Provide support to patients with any secondary referrals as per clinical need
- Listen to concerns and feedback from patients and work towards addressing the concerns and improve service
- Maintain standards of care as set by CQC and medical regulatory bodies